

Cook County Utility Resources

LIHEAP- (Low Income Home Energy Assistance Program) offers assistance to low-income households with their heating and cooling energy costs, bill payment assistance, energy crisis assistance, weatherization and energy-related home repairs.

LIHEAP will provide a onetime payment to households based on income, household size, fuel type, and geographic location.

Phone: 877-411-WARM (9276) (TTY: 711).

<https://dceo.illinois.gov/communityservices/utilitybillassistance.html>

Phone/Internet Assistance- Lifeline and Link-Up Assistance Programs. Low-income consumers may qualify for assistance to help pay for installation of telephone service and monthly charges for local phone or internet service

Phone: 800- 234-9473. (TTY: 711)

<http://linkupillinois.org>

Chicago 2-1-1

Phone: 211 (Chicago)

Phone: 312-906-2350 (Outside of Chicago) (TTY: 711)

<https://www.211.org/get-help>

CEDA

Phone: 877-411-9276 (TTY: 711)

<https://www.cedaorg.net/find-services/utility-billing-relief>

ComEd

Phone: 1-800-EDISON-1 (1-800- 334-7661) (TTY: 711)

www.comed.com/MyAccount/CustomerSupport/Pages/default.aspx

Community Crisis Center (Kane & Cook County)

Phone: 847-697-2380 (TTY: 711)

<https://www.crisiscenter.org/economic.html>

*Elgin Only

Housing Choice Partners

https://chicago.docugateway.com/main/guest/billing_relief

Latino Policy Forum-Verified KD 07.17.23

<https://www.latinopolicyforum.org/resources/documents/rentalutilityassistance>

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Need Help Paying Bills

https://www.needhelppayingbills.com/html/need_help_with_electric_bills.html

Nicor Gas Energy Assistance Program

<https://www.nicorgas.com/residential/billingandpaymentoptions/energy-assistance-programs.html>

Salvation Army

<https://centralusa.salvationarmy.org/usc/location-search>

Federal Communications Commission (Emergency Broadband Benefit)

45 L Street Northeast

Washington, DC 20554

Phone: 888-225-5322 (TTY: 711)

<https://www.fcc.gov/broadbandbenefit>

*Offers discounted internet Nationwide

Center of Concern

1665 Elk Boulevard

Des Plaines, IL 60016

Phone: 847-823-0453 (TTY: 711)

<https://centerofconcern.org/coviddp>

Habitat for Humanity

1100 West Cermak Road

Suite 404

Chicago, IL 60608

Phone: 312-563-0296 (TTY: 711)

<https://www.habitatchicago.org/news/generating-home-savings-through-energy-efficiency>

Illinois Department of Commerce & Economic Opportunity

500 East Monroe Street

Springfield, IL 62701

Phone: 833-711-0374 (TTY: 711)

<https://dceo.illinois.gov/communityservices/homeweatherization/communityactionagencies/helpillinoisfamilies.html>

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